

Important Notice

New Wine Policy

Please read below for changes to our policies regarding delivery and storage of purchased wine lots.

24 Hours Notice

In an effort to improve customer service and ensure accurate delivery of lots, we request that you give us 24 hours' notice before picking up at our SF facility so we may check and pack each order prior to your arrival.

We will do our best to expedite walk-ins but please understand there may be delays.

Storage

We will store purchased wines for a maximum of 6 weeks after auction. All wine remaining on our premises after 6 weeks will be removed to outside storage at the buyer's risk and expense.

Transportation to our LA gallery

We will transport wine purchases to our Los Angeles gallery only after the invoice has been paid in full, on a first-come, first-served basis. Advance arrangements must be made with the Wine Department to secure space on our truck. Our trucks do not run on a regular schedule and space is limited, so if you prefer to have your wine shipped directly to you in Southern California, our cashiers can provide a shipping quote.

In addition, we will no longer be using the Wine Hotel in LA. Purchases will be transported to our Sunset Blvd. auction gallery where we do not have temperature-controlled storage. We therefore recommend you pick up purchases at the LA gallery within 24 hours of arrival.

Returns

Please inspect your lots immediately upon receipt. Per our Conditions of Sale we do not accept wines returned beyond 21 days of the date of the sale. Due to an increase in late and problematic returns this policy will be enforced without exception.

To arrange transportation to our LA gallery:

Adolfo Fabregat 415-503-3319 or Adolfo.fabregat@bonhams.com

To confirm payment has been received or to obtain a shipping quote, please contact one of our cashiers at:

415-503-3260

For any general inquires please contact:

Mariam Cebalo 415-503-3365 Mariam.cebalob@bonhams.com